



Managing Fire and Emergency Services (Icma Green Book)

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Managing Fire and Emergency Services is your complete guide to fire and EMS management, perfect as a desktop reference, or self-study and training tool. The latest edition in the classic ICMA series on fire and rescue services, Managing Fire and Emergency Services is a comprehensive update of the bestselling Managing Fire and Rescue Services (2002). **KEY FEATURES** Each chapter provides a level of understanding sufficient for action on the topic. Emergent issues are explored. 150 sidebars throughout the text illustrate leading practices from local case studies, expert analysis, and current research. Every chapter presents historical and current information with the purpose of directing the reader into effective and efficient actions. Chapters describe fully updated regulations, standards, and liability in key areas including human resource management. Is the most effective guide for professionals preparing for promotional exams. The content is designed to meet the National Fire Academy's "Fire and Emergency Services Higher Education" (FESHE) model curriculum guidelines for its course, "Fire and Emergency Services Administration." Every chapter emphasizes the role of innovation, collaboration, and skills development. Discussions address the latest developments in human resource management, candidate selection, firefighter safety, and grants management as well as information and communications technology. Managing Fire and Emergency Services is organized into four sections, each completely updated and focused on operational achievement. 2012 516 Pages

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