



Peaceful Resolutions

Michael A. Gregory

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This book was written to help: (1) someone who is currently in a conflict; (2) someone who wants to help others who are in conflict, and (3) someone who wants to take proactive steps to prevent conflict.

This book has 60 steps organized into ten chapters for application at work, home, school, places of worship, or community to assist in conversations, discussions, negotiations, mediations, and achieving compromise.

This book is written from the standpoint of a manager with more than 30 years experience mediating more than 500 disputes, setting up processes to address hundreds of conflicts, with negotiations and mediations completed over issues with as much as a billion dollars at stake.

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