Command Center Handbook: Proactive IT Monitoring: Protecting Business Value Through Operational Excellence

Abdul A Jaludi

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Command Center Handbook: Proactive IT Monitoring provides guidance for optimizing IT operational environments and strategies to help cut costs, reduce complexity and increase operational efficiency while improving availability and service delivery. The book serves as a guide for building an optimized operational environment, exploring innovative solutions for reducing IT related faults and expenses, with analysis and case studies from the financial services industry, where an optimized IT environment is a must.

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